



MINISTÈRE
DE L'EUROPE
ET DES AFFAIRES
ÉTRANGÈRES

*Liberté
Égalité
Fraternité*



CRISIS AND
SUPPORT CENTRE

2022

ACTIVITY REPORT

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► Preface

2022 was a year like no other, unique in terms of both humanitarian emergencies and security crises. In this convulsive world, the Crisis and Support Centre (CDCS) of the French Ministry for Europe and Foreign Affairs has had to deal with a number of major crises, providing exceptional responses to exceptional circumstances.

Coincidentally, this 2022 Activity Report will be published almost exactly one year after the start of **Russia's war of aggression against Ukraine**. This conflict, which seems set to last, marks the return of the violence of war to European soil. From 24 February 2022, the CDCS first had to act to protect French nationals who were still in Ukraine. Then, we needed to respond to the humanitarian emergency, organize the forty or so humanitarian operations deployed by the CDCS (including the large-scale **"A Ship for Ukraine" operation in September 2022**), help displaced Ukrainians and prepare for winter. We also contributed to the success of the **"Standing with the Ukrainian People" conference in Paris on 13 December 2022**, with many members of the CDCS teams involved in its preparation.

In 2022, the CDCS was also particularly active in responding to acute crises resulting from the combination of **security tensions and natural or climate emergencies**, such as in the Sahel, Afghanistan, Haiti and the Horn of Africa.

Lastly, the year brought its share of often dramatic consular situations involving French nationals abroad, including **abductions, violent deaths, disappearances of concern and emergency repatriations**. All of these individual crises have put the CDCS's specialist teams to the test.

However, apart from these multiple crises, 2022 was a year rich in achievements that opened up many opportunities, including the first **European Humanitarian Forum**, held under the French Presidency of the Council of the European Union in March 2022 and now an annual event, and a major increase in the budget allocated to the Humanitarian and Stabilization Emergency Fund, making France a credible humanitarian donor and positioning us among the main global humanitarian partners.

These extensive commitments required the strong engagement of the formidable CDCS team, which once again demonstrated its extraordinary dedication, responsiveness and admirable availability. It is first and foremost to this team that I wish to pay tribute.

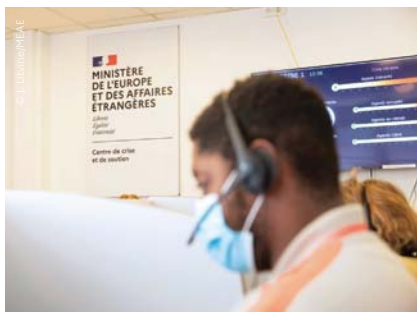
“ Providing exceptional responses to exceptional circumstances ”

Then, I would like to thank all our partners that have continued to place their trust in us, including other **government departments, NGOs, local governments and corporate foundations**. My message is that we still need you in 2023, as the news of the terrible earthquake in Turkey and Syria at the beginning of the year has confirmed.

I am very proud to have had the honour of leading the CDCS in 2022 and to be able to continue this extraordinary human, professional and personal adventure in 2023, when the Centre will celebrate its 15th anniversary!

Stéphane Romatet
Director of the Crisis and Support Centre

THE CRISIS AND SUPPORT CENTRE: RESPONDING TO GLOBAL SECURITY AND HUMANITARIAN EMERGENCIES



CDCS telephone response centre

OUR PRINCIPLES OF ACTION

- ✓ **24/7 monitoring**
- ✓ **Immediate response to crises**
- ✓ **Interministerial and multi-actor coordination**
- ✓ **Support on the ground**

► Multifaceted action

The Crisis and Support Centre (CDCS) operates 24/7 to monitor international crises and ensure continuity of the Ministry's work at night and during weekends.

It has two main objectives:

- **Protecting French nationals abroad**, in conjunction with the French diplomatic and consular network;
- **Coordinating France's emergency humanitarian response** to countries affected by conflicts and natural disasters.

The CDCS also implements **post-crisis stabilization programmes**.

The CDCS plays a **pivotal role within the Ministry for Europe and Foreign Affairs, working with the Minister's office and performing the following tasks:**

- Analysis of regional contexts in conjunction with geographical directorates;
- Providing expertise on specific issues in conjunction with thematic directorates;
- Informing the public in conjunction with the Communication and Press Directorate.

Seventh CDCS - International Cooperation Operators Meeting, 9 November 2022. Opening speech by Anne-Marie Descôtes, Secretary-General of the Ministry for Europe and Foreign Affairs

► Multidisciplinary team of **105 staff**

The CDCS team is composed of permanent civil servants all civil servant categories, as well as contractual staff.

Many staff members have **field experience** and **specialized skills**, particularly in humanitarian action.

Each year, the CDCS hosts one **German exchange diplomat** in its Situation Department.

105 staff members

representing **86.5** full-time equivalent (FTE) positions

61 civil servants, including:

29 category A (48% women)

21 category B (47% women)

11 category C (73% women)

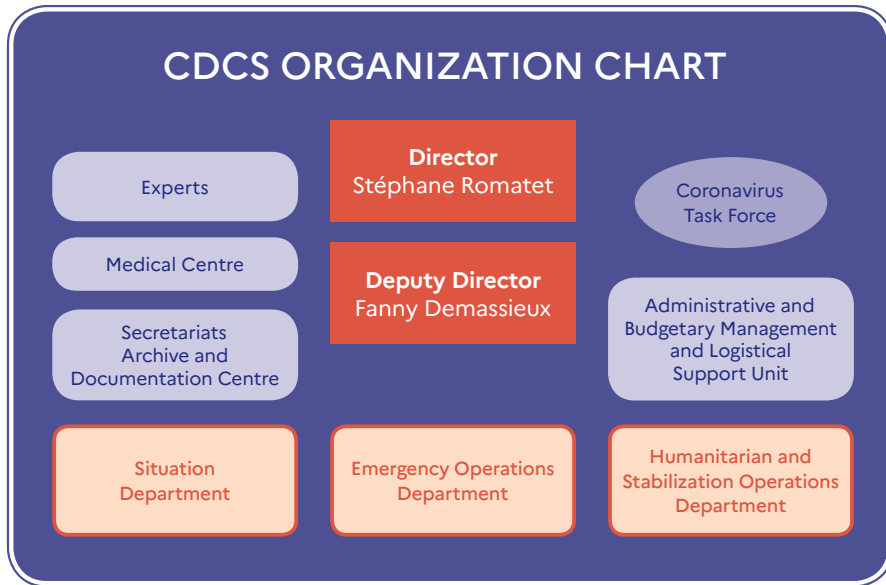
36 contract staff (50% women including 9 apprentices)

8 staff members on secondment from other ministries

A total of **48%** of the CDCS team are **women**.



CDCS ORGANIZATION CHART



► Centres of expertise

Medical and psychological expertise

The Health Unit performs medical assessments and offers appropriate health support to embassies and consulates in the event of a crisis. The unit is supported by a psychologist who ensures specific follow-up of the most sensitive individual cases and supports the telephone response teams.

Legal expertise

A liaison magistrate clarifies all the legal aspects of situations that arise in the context of CDCS activities. This person provides a key link with the Ministry of Justice, in particular the Interministerial Delegation for Victim Support (DIAV), and judicial authorities.

Mapping expertise

Cartographers map out risk areas for the "Travel Advice" (*Conseils aux voyageurs*) web pages and provide decision support tools during crises.

Expertise in compliance and accountability

A Compliance Unit ensures that internal procedures are followed before implementing any financing arrangements. The unit guides CDCS-supported NGOs in applying these procedures in compliance with anti-money laundering and counter-terrorist financing measures.

Coronavirus taskforce

This taskforce is attached to the CDCS. It was set up on 7 February 2020 to act as an interface with other ministries, in particular the Ministry for Health and Prevention, and to monitor the development of the epidemic and public health measures at the international level, in particular at borders.

► An extensive network of partners

The CDCS maintains permanent links with many other French ministries to respond to crises, in particular the **Ministry for the Armed Forces, Ministry for Health and Prevention, Ministry of the Interior and the Ministry of Justice.**

It maintains regular contact with our European partners to coordinate efforts during crises (for example, to take care of European nationals) and to share experience. In conjunction with the **European Commission and its Emergency Response Coordination Centre (ERCC)**, France can also benefit from the support of the **EU Civil Protection Mechanism (EUCPM)** in its crisis response (see box on p. 25).

The CDCS has also established partnerships with **French companies and government agencies** operating abroad (Agence Française de Développement – AFD, Expertise France, etc.). It maintains regular dialogue to work closely with **humanitarian NGOs** and mobilizes **corporate foundations** to support emergency humanitarian operations.



CDCS stand at the Ministry for Europe and Foreign Affairs during the European Heritage Days, 17 and 18 September 2022



2022 KEY FIGURES

39 million visits to the "Travel Advice" web pages

348,073 new Ariane accounts created

4,353 non-crisis calls to the Monitoring Unit

€211 million budget for humanitarian action and stabilization

245 humanitarian and stabilization projects funded

84 NGO partners

RUSSIAN INVASION OF UKRAINE: CDCS ACTION IN 2022 ▶▶▶

HUMANITARIAN ACTION

ASSISTANCE TO FRENCH NATIONALS

On 24 February 2022, in the very first hours of the Russian aggression in Ukraine, a crisis unit was established at the Ministry for Europe and Foreign Affairs. It remained active for 4 weeks to provide assistance to French nationals and their dependents in Ukraine.

Nearly **1,500 French nationals and their dependents** left Ukraine under very difficult conditions due to the closure of Ukrainian airspace and the random bombing of the country. A large proportion of these nationals were evacuated via Poland, from where they were repatriated to France, initially by French military aircraft and then by civilian aircraft.

Ministry staff based in France and in countries bordering Ukraine were sent to the border crossings (Romania, Poland, Moldova, Slovakia and Hungary) in the first weeks of the crisis to receive and assist French nationals and their dependents.

As most of the French community was evacuated during the first weeks of the crisis, a dedicated **Ukraine task force** took over from the crisis unit until summer 2022 to monitor the French nationals who remained in Ukraine, in conjunction with the French embassy, which was relocated to Lviv between 2 March and 15 April and then back to Kyiv.

1 audit and preparedness assignment for the diplomatic post was conducted by the CDCS in December 2021.

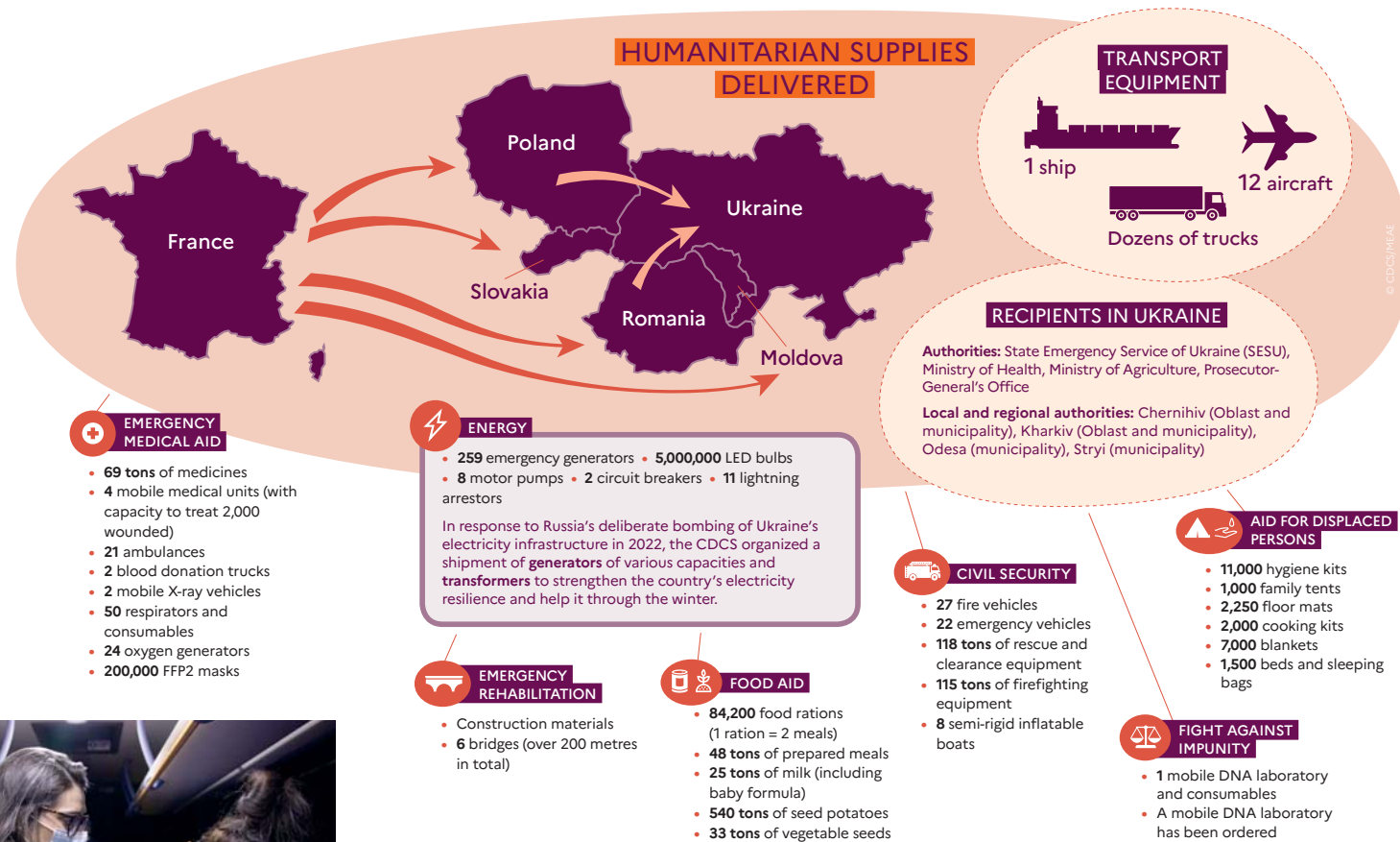
2 CDCS staff members (Emergency Response Unit) were sent to reinforce the post from 15 February to 6 March to help locate and identify French nationals and their dependents on the ground.

1 CDCS staff member (Emergency Response Unit) was deployed from 27 February to 13 March as backup in Lviv, where the embassy had been temporarily relocated. This officer was in charge of organizing bus evacuation convoys and escorts to the Polish border.

152 people (Red Cross and Ministry volunteers) handled 5,840 calls to the telephone response unit.



French nationals and their dependants returning to France after evacuation from Ukraine, March 2022



▶ HUMANITARIAN SHIPMENTS

Since the beginning of Russia's invasion of Ukraine, **France has stood by Ukraine and the Ukrainian people**, as well as the neighbouring countries heavily affected by the conflict. France provided a package of **€200 million** for emergency humanitarian aid and rehabilitation of essential infrastructure.

The French people have shown an exceptional solidarity. The CDCS, in conjunction with the Delegation for the External Action of Local Government (DAECT), collected nearly **€10 million** in donations via two assistance funds

in 2022. This mobilization was the result of financial contributions from more than 1,750 local governments and around 50 companies.

Some **40 operations** were conducted in 2022, posing a real logistical challenge for the Crisis and Support Centre teams. In total, almost **3,000 tons** of humanitarian supplies and rehabilitation equipment were delivered to Ukraine and neighbouring countries. From the outset of the conflict, these air, road and sea shipments assisted Ukraine and its neighbouring countries (Moldova, Poland and Slovakia).

▶ THE “A SHIP FOR UKRAINE” OPERATION

This operation, organized with the support of the CMA CGM Foundation, enabled the delivery of **more than 1,000 tons** of humanitarian supplies and rehabilitation equipment (emergency bridges, rescue vehicles, medicines, food rations, etc.). The **Aknoul left Marseille on 28 September 2022, arriving in Constanța, Romania, on 4 October**. The supplies were then transported to the humanitarian hub in Suceava, northern Romania, before being handed over to the Ukrainian authorities.



Catherine Colonna, French Minister for Europe and Foreign Affairs, at the departure ceremony for the “A Ship for Ukraine” operation in the port of Marseille on 28 September 2022

28 SEPTEMBER:
DEPARTURE FROM
MARSEILLE

4 OCTOBER:
ARRIVAL IN
CONSTANȚA
(ROMANIA)

TRANSIT TO THE
EU HUMANITARIAN
HUB IN SUCEAVA
(ROMANIA)

HANDOVER
TO UKRAINIAN
PARTNERS

© CDCS/MEAE



1 RORO ship provided by the CMA CGM Foundation



1 civil security convoy
Transported by 34 military FORMISC fire and rescue officers and 2 fire and naval officers from Marseille



1 convoy of humanitarian supplies



CIVIL SECURITY

- 15 fire and rescue vehicles
- 8 semi-rigid inflatable boats
- 19 tons of equipment (rescue, clearance and protective equipment)



MEDICAL AID

- 25 tons of emergency medicines
- 1 medical vehicle equipped with a mobile X-ray machine



FOOD AID

- 60,000 food rations (1 ration = 24 hours of food)
- 48 tons of prepared meals
- 13 tons of milk



EMERGENCY REHABILITATION

- Over 200 metres of emergency bridges
- 5 emergency generators
- Construction materials, tarpaulins

AUTHORITIES

- State Emergency Service of Ukraine (SESU)
- Ministry of Health

LOCAL GOVERNMENTS

- Chernihiv (oblast and municipality)
- Kharkiv (oblast and municipality)
- Odesa (municipality)
- Stryi (municipality)

Operation coordinated by the Crisis and Support Centre of the Ministry for Europe and Foreign Affairs in conjunction with the Directorate-General for Civil Defence and Crisis Management of the French Ministry of the Interior and Overseas France, and various partners.

For more information: <https://www.diplomatie.gouv.fr/en/country-files/ukraine/situation-in-ukraine-what-is-addressing-the-humanitarian-and-economic-emergency-in-ukraine/article/a-ship-for-ukraine-operation>



SUPPORT FOR NGOS

Since the beginning of the Ukrainian crisis, the **International Committee of the Red Cross** and **19 NGOs** have received more than **€31 million** in funding to implement programmes for the Ukrainian people.

Several areas were considered: medical aid, food security, continuity of care and treatment of war wounded, psychosocial support, emergency rehabilitation, fight against sex crimes, aid for displaced persons and continuity of power supply and heating systems.

EXAMPLE



Global Survivors Fund (GSF) Global fund for survivors of sexual violence

Funding of **€2 million** to support Ukrainian women and girls who are victims of sexual violence by the Russian army. The objectives of this project are firstly to strengthen and optimize general healthcare provision in several hospitals – initially in Kyiv and Lviv and then in liberated areas, transit points and some neighbouring countries (Poland) – and secondly to compensate survivors through the creation of a specific emergency programme.



FIGHT AGAINST IMPUNITY

In response to the scale of the war crimes committed by the Russian army, the CDCS financed **two teams** of forensic doctors and gendarmes from the French National Gendarmerie Forensic Institute (IRCGN) which were dispatched to help identify victims and collect evidence in Bucha and Izium.

On 14 July 2022, the Crisis and Support Centre also donated a new **mobile DNA laboratory** to Ukraine's Prosecutor-General's Office. This “LAB'ADN”, similar to the one deployed in the field by the IRCGN, is a unique deployable forensic device that performs rapid genetic analysis of a large quantity of biological samples. It was developed by the French company TRACIP in conjunction with the IRCGN.



“LAB'ADN” mobile DNA laboratory



MEDICAL EVACUATIONS

In conjunction with our embassies in Kyiv and Warsaw and the Ministry for Health and Prevention and the Ministry of the Armed Forces, the CDCS proceeded with the medical evacuation of **32 Ukrainian war wounded** and **40 children** with cancer.



Reception at Orly airport of children with cancer for hospital treatment in France – March 2022



“STANDING WITH THE UKRAINIAN PEOPLE” CONFERENCE JOINTLY ORGANIZED BY FRANCE AND UKRAINE IN PARIS ON 13 DECEMBER



At the conference, which brought together **47 States** and **24 international organizations**, a further international contribution of more than **€1 billion** was announced to help the Ukrainian population through the winter.

The conference also established the flexible, responsive “Paris mechanism” for international coordination, aimed at enabling real-time adjustment of assistance

to the needs expressed by Ukraine and to ensure effective sharing of tasks between partners, while also laying the foundations for a coordinated approach to the country's reconstruction.

For more information: <https://www.diplomatie.gouv.fr/en/country-files/ukraine/situation-in-ukraine-what-is/presentation-of-the-standing-with-the-ukrainian-people-conference/>

THE SAFETY OF FRENCH NATIONALS ABROAD

► Monitoring, risk analysis and alerts

 **Services for users:** information, warning and advice

The CDCS develops and continuously updates safety recommendations for travellers, communicated via two main channels: the **“Travel Advice”** (*Conseils aux voyageurs*) web pages and the **Ariane service**.

► Travel Advice

The “Travel Advice” pages are designed to help plan and make short tourism or business trips. They provide practical information and safety recommendations in **191 “country files”** with maps and a dozen factsheets on various topics (health, piracy, etc.). With a large number of visitors, the **“Travel Advice”** pages are **regularly updated** based on expert information from our diplomatic network and several Ministry directorates, as well as other public bodies.

TOP 5 MOST VISITED DESTINATIONS IN 2022

1. Morocco
2. Italy
3. United States
4. Spain
5. Portugal

IN 2022

39 millions visits to the “Travel Advice” pages of the diplomatie.gouv.fr website

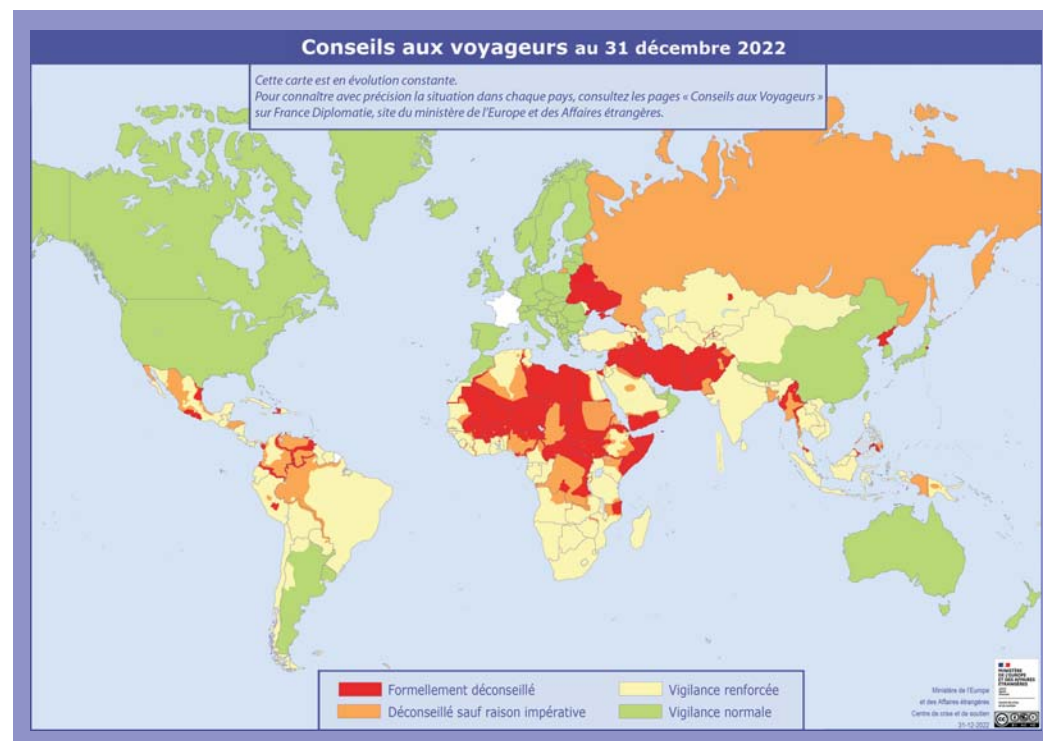
2,571 updates

147 written responses to individual requests

LATEST NEWS

In case of an event that could affect the safety of French nationals abroad (demonstrations, attacks, epidemics, earthquakes, etc.), specific information and instructions are promptly published on the **“Latest News”** (*Dernières minutes*) section of the “Travel Advice” web pages.

1,755 “Latest News” items published in 2022



The ISO 9001 audit conducted in June 2022 confirmed the **resilience and performance** of the “Travel Advice” development and update process. The number of visits to the

website and the high satisfaction rates received in annual surveys of businesses and the general public **confirm the quality of this public service.**

► Ariane service

By signing up for the Ariane service via the diplomatie.gouv.fr website, travellers will receive text or email messages containing safety alerts and recommendations if warranted by the situation in the country they are visiting. These alerts may relate to natural, security, health or other risks.

IN 2022

348,073 new accounts created (up 91% compared to 2021, with the resumption of post-Covid travel)

1,173 alerts issued



Speech by Stéphane Romatet, Director of the CDCS at the Seventh CDCS-International Cooperation Operators Meeting, 9 November 2022.

► Advice to French companies and State agencies

The CDCS holds regular discussions with numerous partners (companies, agencies, media, professional bodies and NGOs) on the global security situation, providing them with recommendations according to the specific nature of their activities and staff.

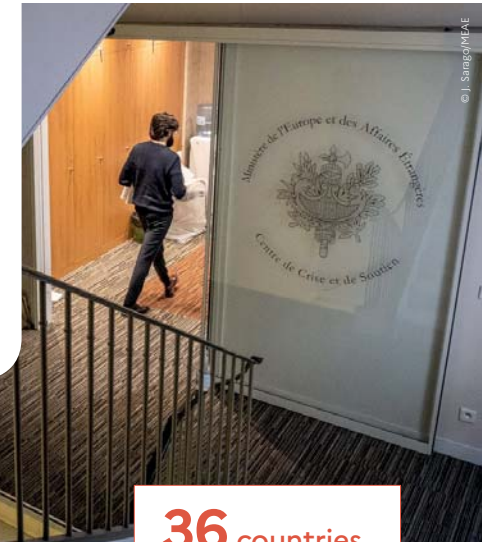
150 companies and agencies advised during individual exchanges or specific meetings.

46 interventions and training sessions on security issues delivered to companies/agencies, in particular to raise awareness among international volunteers of the potential security risks associated with assignments abroad.

2 annual meetings on expatriation and safety organized by the CDCS for companies and agencies with over 300 participants.

► Response to security crises

The CDCS is responsible for **crisis response planning**, providing crisis management training for staff in central administration and in diplomatic and consular posts, and activating crisis units. Depending on the scale of the crisis, the CDCS sends staff to reinforce diplomatic and consular teams on the ground. It also organizes **debriefings** after each crisis.



Continuous diplomatic and consular monitoring

The CDCS Monitoring Unit: 24-hour service

A team of **17 operators**, 13 of whom work nights, weekends and public holidays in rotation

Daily news summaries and security bulletins

4,353 calls handled via the 24/7 public hotline in 2022

The CDCS is responsible for **monitoring, collecting and collating information** on emergencies and crises throughout the world. It provides alerts on events likely to have an impact on the safety of French nationals abroad or requiring emergency humanitarian action. At night, at weekends and on public holidays, it helps ensure a continuous public service by providing a 24-hour service for the entire Ministry for Europe and Foreign Affairs.



Monitoring Unit at the Situation Centre

Planning

► Monitoring of safety plans

The CDCS works closely with French embassies and consulates general to develop and update their safety plans. By performing a risk analysis and determining the actions to be taken and the resources needed, these plans help protect French nationals.

36 countries experienced a significant crisis in 2022

224 safety plans

for resident or transient French communities are monitored and regularly analysed by the CDCS.

265 maps have been produced

"Travel Advice", specific crisis monitoring, security plans and "thematic" maps, etc.



Emergency preparedness and crisis management



Ukraine crisis meeting at the Crisis and Support Centre in March 2022, chaired by the Prime Minister

The Emergency Management Unit provides first line crisis management to support affected diplomatic and consular posts. It also ensures that the Ministry's staff are prepared for a potential crisis.

Emergency preparedness

From 2021, all posts are required to test their system annually as part of an independent emergency drill.

Specific preparedness actions are also offered: webinars on different topics, site visits to perform a full audit of the crisis mechanism, internal and external training activities, etc. **These targeted actions involved 154 staff members in central administration and 631 abroad in 2022.**

Crisis management

In a crisis situation, the Emergency Management Unit is the first line of support to

- **coordinate** the crisis unit in Paris to support the crisis unit opened in the affected post(s);
- **supervise** the teams of volunteers mobilized to operate the public hotline;
- **ensure** that reinforcements are sent to the area.



FRANCE22
PRÉSIDENTIE FRANÇAISE
DU CONSEIL DE L'UNION
EUROPÉENNE

French Presidency of the Council of the European Union from 1 January to 30 June 2022

The Directorate for French Nationals Abroad and Consular Administration (DFAE) and the

Crisis and Support Centre (CDCS) co-chaired the **Council of the European Union's Working Party on Consular Affairs (COCON)** during the French Presidency. COCON is the Council body responsible for considering matters relating to cooperation in consular protection, including **support provided by a country**

to its citizens who are living or travelling abroad and are in need of assistance. This body focuses in particular on the exchange of views and coordination of consular cooperation between EU Member States.

Given the context in the first half of 2022 (e.g. the war in Ukraine and the situation of European nationals in China following the public health measures put in place by the authorities), **14 COCON meetings were organized during the French Presidency of the Council of the EU.**



Key Events in 2022

Ukraine

Preparation of teams:

- As part of its routine work to support diplomatic and consular posts, **a CDCS team was sent to our embassy in Kyiv** in December 2021 to prepare staff for crisis management.
- In mid-February 2022, another team was sent to help the post structure its operational planning, including identifying French nationals and organizing evacuation arrangements for them and their dependents, especially those located in eastern Ukraine.

The crisis unit was activated in Paris from 24 February to 25 March

Nearly 1,500 French nationals and dependants were able to leave Ukraine. A team of three staff

members from the CDCS Emergency Unit (two in Kyiv and one in Lviv) was deployed to coordinate the evacuation operations. They supported the temporary relocation of the embassy to Lviv (between 2 March and 15 April 2022) and the establishment of reception arrangements at Ukraine's border crossings to facilitate the evacuation of the French community and protected Ukrainian victims of the conflict.

For more information on crisis management in Ukraine, see page 8.

Other crises

Other crisis units were also activated in 2022 to ensure the protection of French nationals in the context of events in **Kazakhstan** (January), **Burkina Faso** (October) and **Turkey** (November).



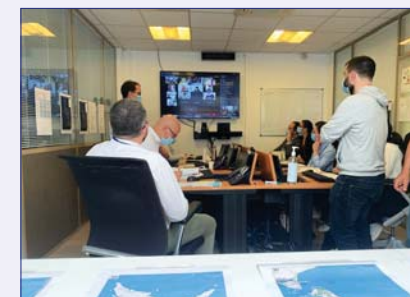
CRISIS MANAGEMENT EXERCISE IN THE PHILIPPINES ON 14 JUNE 2022

In the context of the French Presidency of the Council of the European Union, the CDCS co-organized a crisis management exercise in the Philippines with the European External Action Service (EEAS). The aim of the exercise was to manage resident and visiting European nationals and coordinate the actions of the Member States and the EU in the aftermath of a strong typhoon in the Visayas region (a tourist area in the centre of the Philippines).

15 Member States (Belgium, Croatia, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Latvia, Lithuania, Netherlands, Poland, Slovenia and Spain) participated in the simulation from their central administrations or diplomatic or consular posts in Manila.

The CDCS teams tested the participants' ability to coordinate and share information by organizing the scenario around four key objectives:

- Identifying and assembling European nationals and their dependants;



Crisis management exercise co-organized by the CDCS and the European Union, 14 June 2022

- Delivering essential supplies to assembly points;
- Organizing evacuation flights;
- Organizing a medical evacuation flight.

This tabletop exercise confirmed the excellent level of coordination and solidarity between Member States, the EEAS and the EU delegation.

► Monitoring of individual cases



CDCS crisis unit – communities division

The Individual Cases Unit deals with **violent and suspicious deaths, disappearances of concern, and abductions of French nationals abroad**. The unit works very closely with the diplomatic and consular network to support, guide and accompany families in completing administrative procedures, and to ensure that all the relevant government services take action on the sensitive cases within their remit. The unit can put victims and their relatives in touch with a victim support association.

The victims' files are then transferred to the Ministry of Justice (Victim Rights, Justice and Assistance Service, Interministerial Delegation for Victim Support). With the support of the association network (France Victimes) and compensation bodies, the Ministry of Justice handles the judicial processing of reported cases and provides assistance to victims in liaison with the CDCS.

In the event of a crisis affecting the safety of French nationals abroad, the "communities" division of the crisis unit, led by staff from the **Individual Cases Unit**, is responsible for monitoring and assisting victims (missing, injured or deceased persons and their relatives). For example, the "communities" division was mobilized in February and March 2022 during the crisis in Ukraine to support French nationals in difficulty or being evacuated.

2022 Events

7 French nationals arbitrarily detained in Iran and as "state hostages".

2022 FIGURES

444 deaths reported including **259** violent or suspicious deaths of which **41** were homicides.

285 disappearances of potential concern were reported. **264** persons were found, while active searches are continuing for **21** disappearances reported in 2022 in conjunction with diplomatic and consular representations.

14 criminal or terrorist abductions of French nationals abroad.

► Health: advice, expertise and operations

The **Health Unit** works with all the CDCS teams and provides its expertise where required, in planning and also during crisis units and emergency interventions (medical assessment and health support in crises).

Shipment of emergency medical supplies in crisis situations

Thanks to the partnerships forged in recent years in interministerial cooperation with health care actors, the CDCS was able to rapidly deliver emergency medical aid to support affected populations. In particular, the medical team was mobilized in 2022

by the conflict in Ukraine, providing medical aid from France in the form of **health supplies and equipment (Mobile Medical Unit)** to meet the demands of local health authorities. In March, the CDCS also organized medical evacuations from Ukraine to France of injured soldiers requiring surgery and rehabilitation, and children with cancer (see page 11).



Mobile Medical Unit sent to Ukraine, March 2022



Mobile Medical Unit (MMU)

The CDCS can rapidly deploy Mobile Medical Units (MMU) with more than five tons of equipment (resuscitation medications, antibiotics, dressings, equipment, etc.) usually used in hospital emergency rooms or by ambulance services in the event of a disaster. The MMU are managed and stored in a logistics platform in partnership with the Henri Mondor Hospital in Île-de-France and can be deployed rapidly. Each MMU is designed to handle 500 casualties.



Dispatch of specialized medical teams in crisis situations

In crisis situations, the CDCS can deploy **emergency medical teams** to respond to the needs of French nationals and the affected communities.

The deployment of these medical teams and equipment requires interministerial and logistical coordination with the Ministry for Health and Prevention, including Santé Publique France, Assistance Publique – Hôpitaux de Paris (APHP), the Ministry of the Interior and private actors. In August 2022, during severe floods in **Pakistan**, the CDCS mobilized a team of emergency doctors from the Ministry of the Interior to help the local communities.

Reception of the French civil security emergency team and the CDCS emergency shipment by Abdul Qadir Patel, Pakistani Minister for National Health Services, and the French ambassador Nicolas Galey, 3 September 2022



The psychological impact of crises

The CDCS has a psychologist who provides regular expertise (in particular during training sessions), as well as operational support to French communities abroad.

► Individual psychological support

Psychological support for French nationals in difficulty abroad and their families can be organized urgently and remotely if necessary (disappearances of concern, violent deaths and kidnappings).

► Psychological support in a crisis

The CDCS offers medical and psychological support for French communities affected by crises abroad. Various mechanisms can be implemented, depending on the circumstances of the crisis.

Examples include the deployment of mental health practitioners with expertise in psycho-trauma, or setting up a medical and psychological hotline at the Ministry for Health and Prevention.



VOUS VOYAGEZ À L'ÉTRANGER ? AYEZ LES BONS RÉFLEXES SUR diplomatie.gouv.fr

1. CONSULTEZ LES



Toutes les recommandations pour préparer votre voyage, par pays et destination.

Retrouvez-nous sur *Twitter* @ConseilsVoyages et sur *l'application*.

2. INSCRIVEZ-VOUS SUR



Si la situation le justifie, vous recevrez des messages d'alerte et des consignes de sécurité durant votre voyage.

AU SERVICE DE MILLIONS DE VOYAGEURS CHAQUE ANNÉE

EMERGENCY HUMANITARIAN AND STABILIZATION ACTION IN CRISIS THEATRES

The CDCS's Humanitarian and Stabilization Operations Department has two complementary missions: **emergency humanitarian response** and **support for stabilization actions**. The aim of the emergency humanitarian response is to meet the vital needs of populations facing major crises. Stabilization actions support the post-crisis phase, meeting the needs of local communities and supporting the recovery of fragile States.

IN 2022

CONTINUATION OF THE BUDGET INCREASES ANNOUNCED IN 2018

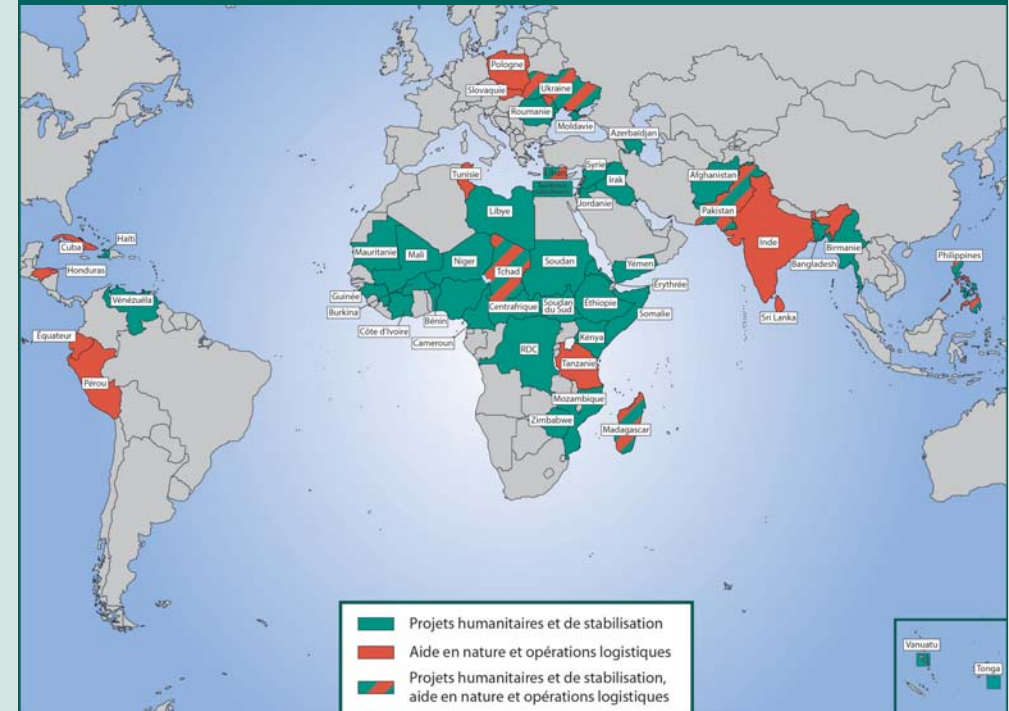
€211.1 million of Humanitarian and Stabilization Emergency Fund allocations implemented in 2022, compared to **€161 million** of initial allocations (up **60%** on 2021)

254 humanitarian projects funded in 2022

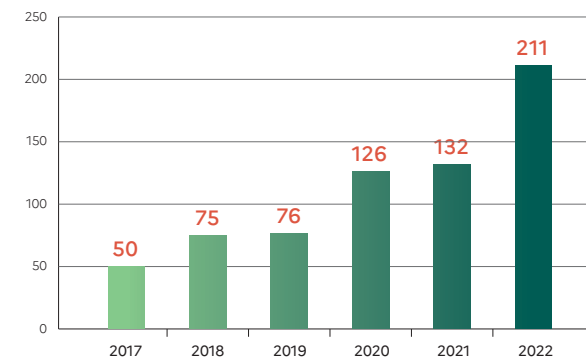
84 humanitarian NGO partners (70% French, 23% international and 7% local)

71 emergency logistics operations (42 for Ukraine, including the "A Ship for Ukraine" operation)

CDCS HUMANITARIAN AND STABILIZATION INTERVENTION THEATRES IN 2022



INCREASE IN HUMANITARIAN AND STABILIZATION EMERGENCY FUND ALLOCATIONS PER YEAR (in EUR millions)



Source: MEAE/CDCS

▶ “Highlights” of 2022

▶ Response to the cholera epidemic in Lebanon and Syria



Delivery of three ambulances to the Kurdish Red Crescent in north-eastern Syria

In response to the cholera epidemic in Lebanon, the CDCS deployed an emergency response in less than 72 hours in the northern region of Akkar, in conjunction with the NGO Solidarités International which specializes in water, sanitation and hygiene. This assistance included water chlorination and raising awareness of best practices to combat the spread of the epidemic. The CDCS also coordinated shipment of more than **13,000 doses** of Shanchol cholera vaccine donated by Foundation S – The Sanofi Collective to the Lebanese Ministry of Public Health at the end of October 2022 to vaccinate health workers and vulnerable people.

In addition, **2.8 tons of medicines and medical equipment** were shipped to Lebanon, in particular through a medical donation by the Tulipe association.

In Syria, the CDCS was one of the first donors to respond to the cholera epidemic, as early as September 2022. The CDCS treated **4,000 cholera patients** and provided access to safe drinking water for 300,000 people. During a visit to the north-east of the country, three fully equipped ambulances were delivered to the Kurdish Red Crescent to respond to the medical emergency and strengthen its local response capacity.

▶ Adapting cooperation in West Africa

In the Sahel, CDCS action was particularly constrained by the unstable political context (suspension of civilian cooperation by the Malian authorities and a double coup d’État in Burkina Faso). However it maintained highly active in Burkina Faso and Niger, and exploratory actions were initiated in the Gulf of Guinea (support to agropastoral communities) and in Mauritania (mine clearance). To meet the urgent water needs of Sahel populations, 18 water extraction, storage and supply sites were funded (for a total of **€2.4 million**) in conjunction with the Véolia Foundation, a CDCS partner, which benefited the States and inhabitants of the peripheral regions of Mauritania, Niger and Burkina Faso.

▶ Supporting the crisis exit process in Ethiopia



Delivery of equipment to Dessie Hospital by the French ambassador to Ethiopia Rémi Maréchaux

France, via the CDCS, was one of the first bilateral donors to participate in the process to end the crisis in Ethiopia through a project to rehabilitate and re-equip Dessie Hospital in the Amhara region, supported by the Expertise France agency, with funding of **€1.5 million**. This project inspired other donors to follow suit. A few months later, the project was supplemented by European Union funding (**€3.5 million**) to increase the hospital’s capacity.

The EU Civil Protection Mechanism (EUCPM)

When a country is unable to respond to the scale of a disaster, it can request assistance through the EU Civil Protection Mechanism (EUCPM).

The European Commission coordinates the expression of needs and funds at least 75% of the transport and/or operational costs of the deployment actions incurred by the countries that have agreed to assist the country concerned.

In 2022, the EUCPM was activated 232 times by countries in crisis (including more than 130 times for the Ukraine crisis alone, 44 times for COVID-19, and 10 times in response to the mpox outbreak).

France participated by responding to requests from several States, including Ukraine, Moldova and Poland, in response to Russian aggression and its consequences (including the refugee crisis); Tanzania, Honduras, Sri Lanka and Vanuatu (material support to deal with the COVID-19 pandemic); and Pakistan (response in the aftermath of floods).

▶ Extraordinary aid to Pakistan following flooding

Pakistan experienced severe flooding in 2022 due to the exceptional monsoon season (1,500 deaths, 1 million houses destroyed and 33 million people affected). At the request of the President of the French Republic, the CDCS carried out a major humanitarian operation: a plane was chartered by the Airbus Foundation to transport a team of emergency doctors from the French Ministry of the Interior and Overseas France, **83 water pumps**, a detachment of **40 civil security fire and rescue officers**, and a water purification module



Humanitarian shipment to Pakistan

that enabled the distribution of more than **600,000 litres of drinking water** to victims between October and

November. A modular rescue bridge was also shipped from Marseille to replace a destroyed bridge in the Baluchistan region.

PRESERVING THE “HUMANITARIAN SPACE” AND THE SAFETY OF HUMANITARIAN PERSONNEL

The CDCS selected **four innovative projects** for humanitarian action in 2022 for a total of **€3 million** in funding. One of the projects, implemented by the International NGO Safety Organization (INSO),

was to train emergency aid workers in security risk management through the development of a digital tool. This project contributed to protecting workers and preserving the humanitarian space.



FRENCH PRESIDENCY OF THE COUNCIL OF THE EUROPEAN UNION

The French Presidency of the Council of the European Union was marked by the crisis in Ukraine and the coordination of the European humanitarian response. The CDCS chaired monthly meetings of the Council Working Party on Humanitarian Aid and Food Aid (COHAFA) between January and June. The Member States discussed the following issues: response to crises, particularly in Ukraine and Afghanistan, humanitarian access, protection of humanitarian workers and civilians, respect for international humanitarian law, the impact of climate and environmental crises on humanitarian aid, and gender mainstreaming in relief operations.

The CDCS also supported the European Commission in the deployment of the European Humanitarian Response

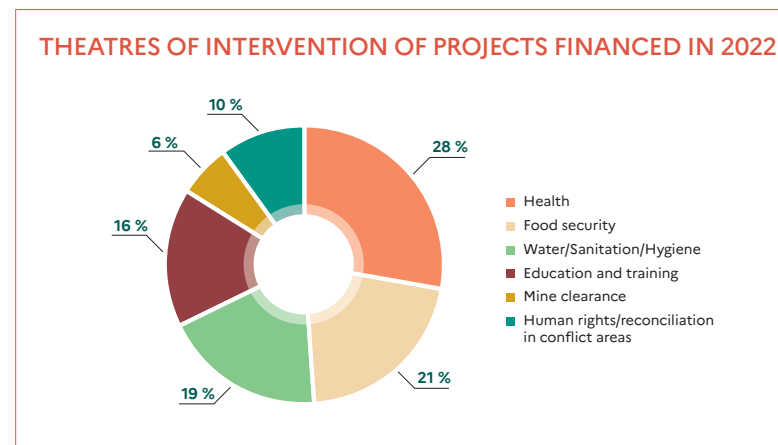
Capacity (EHRC), which complements the EU Civil Protection Mechanism (EUCPM). The EHRC is designed to enable the EU and its Member States to support humanitarian logistics operations deployed by humanitarian NGOs.

The French Presidency also saw the first European Humanitarian Forum, jointly organized by France and the European Commission and held in Brussels from 21 to 23 March 2022. Over 900 participants attended the Forum in person and over 2,000 followed the event online. The event brought together the 27 EU Member States, signatories of the Humanitarian Call for Action (launched by France and Germany) and key international humanitarian stakeholders (UN agencies, major donors and NGOs).

At the Forum, the **French Minister for Europe and Foreign Affairs stressed the need for the European Union to maintain its status as a “humanitarian power”** and expressed France’s support for the introduction of humanitarian exemptions in EU sanctions regimes concerning the situation in Ukraine. **French President Emmanuel Macron insisted on the “urgent need for Europe to build a genuine common humanitarian policy”**, and he also discussed the implementation of the commitments made at the National Humanitarian Conference in December 2020.

During the Forum, France initiated the Donor Declaration on Climate and Environment, which was adopted by the European Union.

► CDCS-funded projects around the world



Source: MEAE/CDCS

► Support for the French Medical Institute for Mothers and Children (IMFE) in Kabul (Afghanistan)

A subsidy of €2.6 million enabled the French NGO Chaîne de l’Espoir to continue to operate one of France’s flagship projects in Afghanistan – the French Medical Institute for Mothers and Children (IMFE) in Kabul, which is jointly managed with the Aga Khan Foundation. This key health care facility provides a wide range of high quality medical care to Afghan women and their children, including cardiology and paediatric surgery (**more than 3,000 operations were performed in 2022**) and nutrition. The CDCS will support this project again in 2023 with a further **€3 million** in funding.



French Medical Institute for Mothers and Children in Kabul

► Strengthening Lebanese stakeholders to respond to the political and social crisis affecting the country

The CDCS supports the “emergency” component of the Shabaké 2 project, implemented by Expertise France and co-financed with the Agence Française de Développement (AFD). Through the selection, training and support of Lebanese civil society organizations, the CDCS aims to support emergency projects that respond to the most urgent humanitarian needs identified by local players. The objective is to organize a network of some sixty Lebanese organizations and support quick impact initiatives in the areas of health, food aid, access to basic services and the resumption of business activities.

► Aid to people affected by the conflict in Mozambique

In 2022, the CDCS provided **€500,000** to support a project by the NGO Solidarités International to meet the urgent needs of communities affected by the conflict by providing emergency shelter and food assistance, and also access to drinking water and hygiene services.

► Transport solutions for humanitarian workers in Haiti

The CDCS supported a project to provide multimodal transport solutions (€500,000) for more than twenty humanitarian workers to deliver over **550 tons of goods** to the most vulnerable populations. Access challenges due to insecurity and inflation (including fuel prices) mean that humanitarian intervention arrangements need to be constantly adapted, which is why this project also has the innovative objective of opening up a new access route by creating a floating bridge.

► Support for the Horn of Africa during the drought

This region has been hit by another major food crisis. For this reason, the CDCS committed **extraordinary funds of €3 million** to finance the implementation of a multi-country project by the NGO International Rescue Committee to help fight food insecurity. It will enable vulnerable households to meet their basic needs, protect their livelihoods and improve access to health and nutrition services and safe drinking water in the Banadir, Bay, Galgaduud, Nugaal and Sanaag regions in Somalia, and Garissa County in Kenya.



Providing access to clean water in Mozambique

► Response to natural disasters



CDCS humanitarian shipment to the Kingdom of Tonga, January 2022

► Humanitarian action in the Pacific

In January 2022, the island state of Tonga was cut off from the world by an underwater volcanic eruption. The CDCS mounted an emergency response under the FRANZ agreement, involving France, Australia and New Zealand: **four shipments of equipment** were provided by sea and air from CDCS pre-positioned stocks in Papeete and Nouméa, in the South Pacific. An aerial reconnaissance flight was also conducted by the Ministry of the Armed Forces to enable the Tongan authorities to assess the situation.

In the Philippines, in the aftermath of the level 5 typhoon Rai-Odette that hit the country at the end of 2021, the CDCS, in conjunction with the NGO Acted and the French Red Cross, mounted a response at the beginning of 2022 to improve access to water and provide emergency rehabilitation of housing for **60,000 people**.

► Response to the cyclone season in Madagascar

In response to Cyclone Batsirai, which hit Madagascar in February 2022, the CDCS coordinated France’s emergency response, which had three key components:

- A detachment of **60 fire and rescue officers** with military training in civil security (FORMISC) and a water purification station were sent to the region;
- Financial support to the French Red Cross to organize an air shipment of emergency supplies from Réunion;
- Organization of **20 hours of helicopter reconnaissance flights** over disaster areas in conjunction with the Airbus Foundation.



Departure of the FORMISC detachment for Madagascar

► Aid for flood victims in Chad

In 2022, the CDCS also responded to heavy flooding in Chad by providing **€700,000** to support a project by the NGO Première Urgence International. The NGO supported affected communities by setting up mobile clinics to provide primary nutrition and health care, distribute shelter and essential equipment, and provide support for access to drinking water and awareness-raising campaigns about diseases related to poor water quality.

At the request of the Chadian government, France deployed a civil security detachment of **39 fire and rescue officers** to set up a water purification station, helping distribute over **490,000 litres of water**.



Malnutrition screening, Chad



CONTRIBUTING TO THE IMPLEMENTATION OF FEMINIST FOREIGN POLICY ON THE GROUND



Awareness-raising session at a health centre in Venezuela

The CDCS makes a daily contribution to France's ambition of implementing feminist diplomacy and the **"Women, Peace and Security"** agenda.

France is committed to ensuring that by 2025, 75% of projects financed by French official development assistance will promote gender

equality and 20% will have gender issues as their main objective. The CDCS is fully committed to achieving this target: **77% of CDCS funding for humanitarian projects and stabilization operations in 2022 took these issues into account.**

For example, in 2022, the CDCS supported a project in Iraq to build three reception and protection centres and rehabilitate four shelters for women survivors of gender-based violence. The project also improved these women's access to medical and psychosocial support, legal support, assistance and socio-professional reintegration, in coordination with the Iraqi authorities.

Similarly, in the Caracas region of Venezuela, the CDCS is supporting a project to provide more than 1,500 sexual and reproductive health and mental and psychosocial health consultations for vulnerable women and girls.

FRANCE'S HUMANITARIAN STRATEGY

France's humanitarian strategy defines the priorities of its policy. A **consultation of our humanitarian partners**

(NGOs, foundations) was launched in summer 2022 to prepare France's Humanitarian Strategy 2023-2027, which should

be formally presented at the **sixth National Humanitarian Conference (CNH) in 2023.**

► Strengthening the CDCS's accountability policy



A REINFORCED MONITORING AND CONTROL SYSTEM

In the context of the FATF* evaluation of France in July 2021, the CDCS was interviewed in its capacity as an NGO donor.

Currently, the CDCS pursues a risk management policy that consists of:

- Identifying risks and performing a systematic risk-mapping of its partners;
- Monitoring funded activities and implementing awareness-raising actions targeting corruption and terrorist financing risks;
- Conducting assessments.

* The Financial Action Task Force (FATF) is the global money laundering and terrorist financing watchdog.

In 2022, a risk-mapping of **35 NGO partners** was performed to assess their robustness and support them in improving their internal procedures.

40 audits were carried out to assess the administrative and financial governance of projects.

2 assessment programmes were carried out by specialized third parties (*third party monitoring*) in the most sensitive areas, to ensure the proper implementation of activities and the traceability of funds during project implementation.

Lastly, a **strategic assessment of several projects financed in Lebanon between 2019 and 2022** was launched. The aim is to evaluate the actions supported and verify the capacity of the CDCS to respond to rapidly changing circumstances (port explosion, socio-economic crisis, etc.) and evolving needs.

► Financial review of the CDCS's humanitarian operations in 2022

€211.1 million of funds allocated

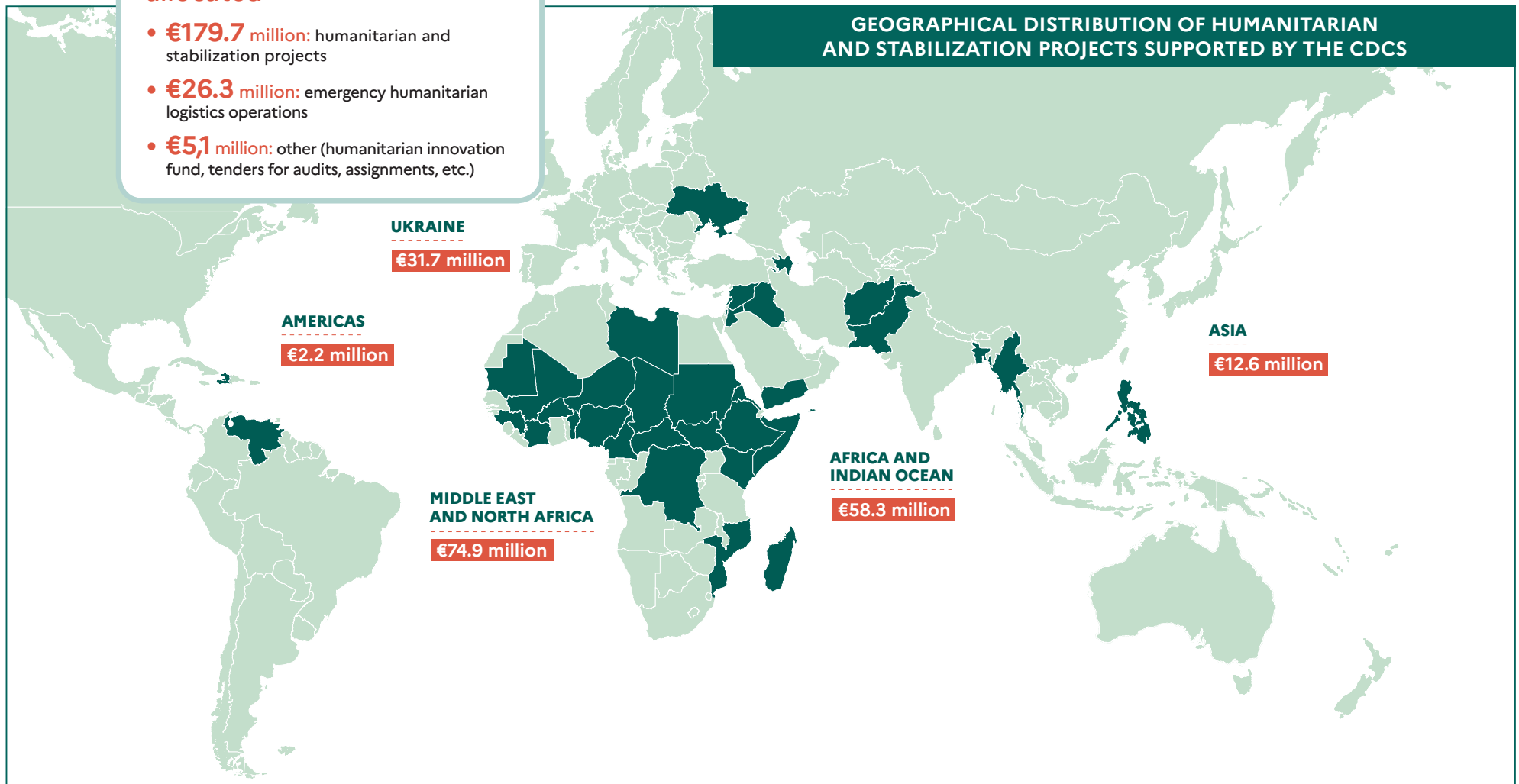
- **€179.7 million:** humanitarian and stabilization projects
- **€26.3 million:** emergency humanitarian logistics operations
- **€5.1 million:** other (humanitarian innovation fund, tenders for audits, assignments, etc.)

EMERGENCY HUMANITARIAN LOGISTICS: €26.3 MILLION

In 2022, the CDCS implemented **71 emergency logistics operations** to support populations in more than **19 countries** (in-kind assistance, deployment of civil protection teams, etc.).

In-kind assistance shipments accounted for **57 operations**, or 80% of total operations, and **2,926 tons of humanitarian aid**. Out of a total of 71 operations, **42 focused on the humanitarian needs of Ukraine** and neighbouring countries (Moldova, Poland and Slovakia) for a total amount of approximately **23 million euros**.

GEOGRAPHICAL DISTRIBUTION OF HUMANITARIAN AND STABILIZATION PROJECTS SUPPORTED BY THE CDCS



Source: MEAE/CDCS

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Cover photograph: The "A Ship for Ukraine" operation arriving at the port of Constanța, Romania

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